# LC UI ID18 screen data

# Case Summary

The invoice submitted by Alpha Supplies (Invoice ID: AS2024-INV-0456) was detected and flagged by the AI fraud detection system due to inclusion of an “Admin Fee” charge not stipulated in the governing contract (AS-BI-2024-0098). This charge, amounting to R100,000, represents a significant deviation from standard billing practices and contract terms. Despite multiple dispute communications from the client, Alpha Supplies did not respond, further intensifying concerns about the legitimacy of the charge.

# Actors Involved

* Alpha Supplies: Vendor submitting the disputed invoice and responsible for the unexplained charge.
* Client (Invoice Recipient): Organization disputing the “Admin Fee” and monitoring contract compliance.
* AI Fraud Detection System: Automated monitoring system that flagged the invoice and produced this analysis.
* Legal Department (Recommended Involvement): Stakeholder to be engaged for escalation and investigation.

# Timeline of Events

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| Date | Event | Details |
| Before 2024/07/17 | Invoice Issued | Alpha Supplies issues invoice AS2024-INV-0456 containing an “Admin Fee” of R100,000. |
| Before 2024/07/17 | Contract Review | Client reviews contract AS-BI-2024-0098 and finds no provision for the “Admin Fee.” |
| Before 2024/07/17 | Dispute Raised | Client sends multiple emails disputing the charge; receives no response from Alpha Supplies. |
| 2024/07/17 | Final Notice Issued | Client sends final notice stating payment will not be processed unless the fee is rectified. |
| 2024/07/17 | AI System Review | Fraud detection system flags invoice based on contract mismatch and communication anomalies. |

# Risk Explanation

* Contract-Invoice Mismatch: Charging an “Admin Fee” not specified in the contract violates agreed terms and indicates possible fraudulent intent.
* Anomalous Billing: The “Admin Fee” constitutes 50% of the average monthly retainer—a statistically significant deviation from standard billing, raising the likelihood of intentional overcharging.
* Lack of Communication: Unanswered dispute emails are a major red flag, as reputable vendors typically engage promptly when contract issues are raised.
* Fraud Probability: The combination of unsupported charges and ignored dispute attempts strongly suggests deliberate over-billing, with material risks of financial loss and reputational damage to the client.
* Recommended Action: Immediate escalation to legal and a halt of all payments to Alpha Supplies pending full investigation.